



**Goliath Footwear Ltd.**  
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## QUALITY POLICY

It is the policy of Goliath Footwear Ltd. to provide to its customers products and services of high quality that are fit for their intended purpose and conform in all aspects to the relevant specifications and standards.

To achieve this, Goliath Footwear Ltd. has established and maintains a Quality Management System. This Quality Management System is outlined in the Quality Manual, which defines the operation structure, describes how this policy is implemented and identifies specific procedures for the guidance and instruction of employees whose actions affect the quality of services.

Operations Manager retains the responsibility for the Quality Management System, with the daily administration administered by the Management Representative. To ensure its continued effectiveness, the Quality Management System will be subject to both internal audits and in future by external third party assessment. Quality objectives which are identified and established will be monitored for attainment as part of the formal management review.

This policy statement has the full support of the Senior Management and for its benefits to be fully realised places a commitment on ALL employees to:

- ensure efficiency in providing products and services to the highest practical standard.
- ensure that the relevant specified procedures are followed.
- seek to achieve continuous improvement.
- ensure customer satisfaction is the number one goal.

We undertake to supply only safety equipment and/or related services that fully comply with the standards and regulations and claims made relating to those products and/or related services. Where appropriate, we will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request.

Where products are sourced from external organisations which hold technical files relating to the products being offered, we will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.

Where services are provided related to safety equipment sourced from external organisations, we will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation

Signed .....

Position .....Operations Manager.....

Date .....26/02/21 .....